

# Navarra Retail Systems Privacy Statement April 2018

## **Changes to Our Privacy Statement**

Navarra Retail Systems Ltd may modify or update this statement when necessary, to reflect customer feedback and changes in Navarra Retail Systems Ltd products and service. Please review it regularly. When we update this statement, we will revise the 'last update' date at the top of the Statement. If there are material changes to the statement or in how Navarra Retail Systems Ltd uses your personal data, we will inform you either by posting a notice of such changes, prior to them taking place, or by directly sending you a notification. We encourage you to regularly review this statement to learn more how are using and protecting your information.

#### **FAQ**

The following are basic questions you may have about our privacy statement. We recommend that you read the detailed statement above for additional details. Why is Navarra Retail Systems Ltd updating its privacy statement?

We now meet the standards required by the European Union's General Data Protection Regulation (GDPR) and have updated our privacy statement to reflect that. We also strive to simplify language and remove jargon, to make our privacy statement easier to read and understand.

#### What is the GDPR?

The GDPR is a regulation intended to strengthen and unify data protection for everyone within the European Union (EU). The GDPR requires greater openness and transparency from companies on how they collect, store and use personal data, while also imposing tighter limits on the use of personal data.

# How often do you anticipate updating your privacy statement?

We will update our privacy statement as necessary to ensure that our policies are in line with UK regulations.

## What information does Navarra Retail Systems Ltd hold about me?

Navarra Retail Systems Ltd collects your name, phone number, email address, delivery address, and some data provided by cookies and other similar technologies if accessing our company website. Functional data such as your dispenser system serial numbers are also used to maintain our service records and information.

## Why does Navarra Retail Systems Ltd need my information?

Navarra Retail Systems Ltd uses data to provide you with the best experience from the products and services we offer, We also use data to communicate with you, new products or services available, security and other types of updates.

#### How is my information used?

Navarra Retail Systems Ltd uses data for the following purposes:
Product Improvement
Future Product Development
Customer Support
Security, Safety
Communication and Marketing

How does collecting my information help Navarra Retail Systems Ltd improve its products? We use the information to ensure your product is serviceable and working and to make sure that we are offering you the right service options

# Does Navarra Retail Systems Ltd sell information to third parties?

No. We never have and we never will.

# How do I delete my personal data from Navarra Retail Systems Ltd and what are the consequences?

You can always send us an email via info@navarraretailsystems.com or contact our Customer team on 0121 3842328 and request that your data be deleted.

Navarra Retail Systems Ltd

www.navarraretailsystems.com